# ANNUAL MEETING AGENDA

- Pledge of Allegiance 1.
- 2. Call the Meeting to Order
- 3. Secretary Ascertains a Quorum is Present
- Chairman Entertains a Motion to: 4.
  - Change the Order of Business
  - Dispense with the reading of the 2016 Annual Meeting minutes
  - Approve the 2016 Annual Meeting minutes
- 5. Chairman's Introductions
- President/CEO's Introductions
- 7. Nominating Committee's Report
  - Introduction of Board Nominees
- 8. Supervisory Committee's Report
  - Collection of Ballots
- Chairman's Report 9
- 10. Treasurer's Report
- 11. Open Forum Questions
- 12. Raffle Rules & Drawings
  - 8 \$25
  - 4 \$50
- 12. Election Results Announced
- 13. Raffle Drawings
  - 2 \$75
  - 1-\$100
- 14. Closing Remarks
- 15. Motion to Adjourn

# **Board of Directors**

Chairperson Louis J. Ghosn Vice Chairperson William T. Ahonen

# Secretary Diane F. Bridges Treasurer Kristina A. Beletic Directors Peter Bonacuse **Timothy Edmunds** Richard French

Robert Spada Trustees Emeritus William Crell **Richard Danielson** Charlotte Silver

CU Center West, Inc. &

CU Center South. LLC

**Board of Trustees** 

William T. Ahonen

Vice Chairperson

Mack Thomas

David Cattani

Timothy Edmunds

Chairperson

Secretary

Treasurer

Trustees

## Supervisory Committee Chairperson

Roseann K. Lorenz

**Recording Secretary** 

Robert Spada

Pat Kamholz

**CEO & President** 

CIO & Director of IT

COO & EVP

Secretary

Angel Arroyo David Hull **Committee Members** Jimmy Davis **Timothy Edmunds** Stephanie Miller Senior Internal Auditor **Beverly McMahon** 

# Senior Leadership Team

Sharon Churchill Ronald Hongosh Interim CFO & Director of Finance Tim Csuti Frank Chahulski

# Management Team

Director of Human Resources Penny Caver Director of Marketing Jennifer Lynch **Director of Member Services** Santina Dawson Director of Risk and Compliance Jacqueline Jackson Accounting Manager Tim Cochev Branch Managers Brian Banville Cara Lange Sharonda Moss Jerry Zemlicka **Collections Manager** Julie Dunn Lending Manager Michael Smallev Member Service Center Manager Deedra Miles-Yarborough **Operations Manager** Charlotte Bosak Vendor/Project Manager Barb Balog

# **Team Members**

Elisa Akins Ricardo Avala Pat Jackson Connie Bacha Laura Baldwin Kelly Belfi Sean Burns Jill Kiggins Melissa Butler-Bovd Janet Kovalak Andrea Carter Laura Kozel Jeff Lanzen Jim Coulter Misty Cunningham Rhonda Lezark Keith Dela Rosa Isabel Louis Gwen Dillingham Sally Mandic Carmen Dorsey Linda Martin Jasmine Flagg Debra McBryer Donna Gillis Porsche Mercer Colleen Groeneveld Harriet Monroe Nancy Hetrick Tara Namestnik

# THE CENTURY FEDERAL DIFFERENCE

Century Federal Credit Union is one of the largest credit unions in Northeast Ohio. Unlike others in the financial services industry, who serve their investors, we serve our members. We are a financial cooperative because we are simply members working together as a community and sharing with other trusted members of our own choosing. Therefore, membership is exclusive and by invitation through Select Employee Groups (SEGs). In turn, our members and employees choose us because we are good at what we do. We celebrate and recognize the diverse styles and needs of our employees, SEGs and members.

Century Federal is a service company. We provide and share solutions and results. As a financial cooperative. we are not-for-profit, allowing us to provide value and focus on items important to our members and employees.

Century Federal is more than just its employees and its members. It is strength in unity-it is a team. We engage and are high performers both independently and as a team. We are curious and hungry for knowledge. We embrace the future and all the changes it brings.

# **Century Federal Credit Union Values:**

C = Celebrate Us  $\mathbf{E} = Engage$ **N** = New Thinking T = Take Ownership **U** = Uncompromising Integrity **R** = Respect Me Y = You First



Century Federal Staff at the **Downtown Cleveland Script Sign** 

# **BRANCH LOCATIONS**

# Downtown

AJC Federal Building 1240 E. 9th Street Room 719 Cleveland, OH 44199 216-535-3290 M-F: 8:00am - 3:30pm

# Independence

COMING SOON!

Lyndhurst

5465 Mayfield Road Lyndhurst, OH 44124 216-535-3800 M. T. TH: 8:30am - 4:00pm W: Closed F: 8:30am - 6:00pm SA: 8:30am - 2:00pm

# NASA

21000 Brookpark Road Building 15 Cleveland, OH 44135 216-535-3400 M-F: 8:00am - 3:30pm

Wade Park VAMC 10701 East Blvd., 1-E210 Cleveland, OH 44106 216-535-3600 M-F: 8:00am - 3:30pm

**Member Service Center** 216-535-3200 | 800-615-2328 M-F: 7:30am - 6:00pm | Sat: 8:00am - 2:00pm MemberService@CenFedCU.org

> 24/7 Account Information 216-535-3288 www.CenFedCU.org

# Stay Connected with Century Federal







Ginny Pastor Lenora Pollard Mindy Powers LaTaosha Prince Christine Reevers Jasmine Rivers Sue Sliman **Emily Smith** Laura Sweeney Sue Tancak Breck Turner Tara Vician Marilyn Woods David Zanglin

Shane Siniscalchi

Kellen Wilson

# North Olmsted

28251 Lorain Road North Olmsted, OH 44070 216-535-3100 M-TH: 8:30am - 4:00pm F: 8:30am - 6:00pm SA: 8:30am - 2:00pm

Sherwin-Williams 101 Prospect Ave. NW Republic Building, #900 Cleveland, OH 44115 216-535-3700 M-F: 8:30am - 4:00pm

Strongsville 14244 Pearl Road Strongsville, OH 44136 216-535-3260 M: Closed T-F: 9:30am - 6:00pm SA: 9:00am - 2:00pm







# 2016 Annual Report



# **TREASURER'S REPORT**

Welcome to the 69<sup>th</sup> annual meeting! On behalf of Century Federal Credit Union's Board of Directors, I am pleased to present to you the annual report.

In 2016, Century Federal's assets reached \$375,311,657 due to an increase in our assets by \$21,512,425—mainly from a mixture of member deposits and borrowed funds. The borrowed funds were deemed necessary for interest risk as the Federal Reserve Bank started increasing their rates. Our loan portfolio also increased by \$14,830,774. By year end, Century Federal was able to provide members with a bonus share dividend stemming from a decline in our required reserve for the allowance for loan losses. Century Federal's capital grew to a total of \$34,231,597 with a corresponding ratio of the net worth to total asset of 9.26%, well above the 7.00% well-capitalized classification under our regulator guidelines.

Century Federal recently purchased a building on Rockside Road in Independence, and plans to open a new branch at this location by the end of 2017 to serve our members who work or reside along the I-77 corridor. Furthermore, you can look forward to a revamped website that you will be able to link from various mobile devices without any issues.

Century Federal's records and operations were examined by the National Credit Union Administration as well as an independent auditing firm. The independent auditor stated that the financial statements were presented fairly, in all material respects, the financial position of Century Federal as of December 31, 2016.

Finally, on behalf of all the volunteers and employees, I would like to take this opportunity to thank you for entrusting your financial needs and services to Century Federal.

Best Regards,

Louis J. Ghosn Chairman of the Board



As we start out a new year, I am pleased to summarize the financial results of Century Federal Credit Union for year-end 2016. Results for 2016 continued to remain strong and much progress was made in the overall performance of the credit union. Total assets at year-end totaled \$375M with total asset growth of 6.08% or \$21.6M from the prior year, while year-to-date net worth grew by 5.39% or \$1.7M. Through sound and careful management, the credit union maintained capital at \$34M with a capital ratio of 9.26%. This classifies Century Federal as a well-capitalized credit union and in sound position to protect members' assets while delivering superior services. Net income for the year totaled \$1.89M, a \$639K or 51.33% increase from the prior year. Delinguencies, charge-off loans and the provision for loan losses declined during 2016 by \$1.1M, which mainly contributed to the increase in net income. Delinguencies and net charge-offs for the year were .59% and .30% of total loans, respectively.

Deposits for the year increased \$10.7M from the prior year, and we were particularly proud to close out the year offering a \$600K bonus dividend to our member-owners. This bonus combined with all other year-to-date dividends paid out for the year totaled \$1.8M, or a 49% increase from prior year. Interest rates remained steady for the year and our members took advantage of the continued low rates. Total loan activity reported at \$74M, with \$59M of loan prepayments and retirements. Loan-growth for the year totaled \$14.8M or 6.45%, which represented a record year for mortgage production of over \$37M in volume alone. Liquid cash on hand reported at an appropriate amount of \$12.6M or 3.4% of assets.

Annual operating expense remained relatively low at 71% of gross income and 2.5% of average assets. Non-interest expenses for the year totaled \$9.2M, a \$319K or 3.59% increase from prior year. There was a major focus this past year on cyber security and ensuring member transactions are safe by avoiding unauthorized use of financial information. The IT department worked hard this past year improving our infrastructure by updating Century Federal's firewall and replacing outdated hardware.

Net membership growth declined by 188 accounts, many non-active accounts were purged. Century Federal currently has seven branches servicing 28K members and looks forward to the opening of the Independence Branch in 2017.

The year-end audit was contracted with CliftonLarsonAllen LLP, an independent auditing firm, to conduct the credit union's annual audit. Results of the audit indicate that the financial statements present fairly the results of the operations and financial position for the period, and no material weaknesses in internal control were reported. The comprehensive independent auditors report is available to

members to review upon request at 216-535-3137.

We appreciate your trust and confidence this past year and we look forward to servicing all your financial needs in the upcoming year.

Respectfully submitted,

Kristina A. Beletic, CPA Treasurer





Century Federal Staff Members Participating in Various Charity and Volunteering Opportunities

# 2016 Financial Statements for Century Federal Credit Union and Subsidiaries

## ASSETS

Cash and Cash Equivalents Deposits in Other Financial Instituti Securities Available-for-sale Other Investments Loans, Net Accrued Interest Receivable Premises and Equipment, Net National Credit Union Share Insurar Other assets Total Assets

# LIABILITIES AND MEMBERS' EQUITY LIABILITIES

Members' Share and Savings Acco Borrowed Funds Accrued Expenses and Other Liabil Total Liabilities

# Members' Equity

Regular Reserves Undivided Earnings Accumulated Other Comprehensiv Total Members' Equity Total Liabilities and Members' F

# CONSOLIDATED INCOME STATEMEN

## INTEREST INCOME

Loans Securities, Interest Bearing Depos Total Interest income

# INTEREST EXPENSE

Members' Share and Savings Accou Borrowed Funds Total Interest Expense Net Interest Income

# PROVISION FOR LOAN LOSSES Net Interest Income After Provis

# NON-INTEREST INCOME

Service Charges and Fees Other Non-Interest Income Net Gain/Loss on Sale of Investme Net Gain/Loss on Sale of Assets Total Non-Interest Income

# NON-INTEREST EXPENSE

General and Administrative Employee Compensation and Be Office Occupancy and Operation Other Operating Expenses Total Non-Interest Expense **NET INCOME** 

	2016	2015
	\$ 18,416,742	\$ 13,656,954
itions	6,176,534	7,571,000
	97,368,263	94,108,200
	1,342,386	1,342,386
	244,741,431	229,910,657
	818,873	761,105
	2,021,162	2,036,466
ance Fund (NCUSIF) Deposit	3,081,618	3,038,570
	1,344,648	1,373,894
	\$ 375,311,657	\$ 353,799,232
ounts	\$ 322,901,394	\$ 312,213,606
1944 - A	12,761,536	6,550,723
ilities	5,417,130	2,553,075
	341,080,060	321,317,404
	\$ 3,597,645	\$ 3,597,645
	31,163,600	29,280,077
ve Income (Gain/Loss)	(529,648)	(395,894)
	34,231,597	32,481,828
Equity	\$ 375,311,657	\$ 353,799,232
IT		
	2016	2015
sits and Cash Equivalents	\$ 9,344,866	\$ 8,854,501
sits and Cash Equivalents	\$    9,344,866 1,198,523	\$ 8,854,501 1,039,245
sits and Cash Equivalents	\$ 9,344,866	\$ 8,854,501
	\$ 9,344,866 1,198,523 10,543,389	\$ 8,854,501 1,039,245 9,893,746
	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310
sits and Cash Equivalents ounts	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000
	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310
	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000
	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436
ounts	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955
ounts	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436
	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481
ounts	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767 \$ 972,679	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481 \$ 928,921
ounts vision for Loan Losses	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767 \$ 972,679 1,567,815	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481 \$ 928,921 1,513,222
ounts	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767 \$ 972,679 1,567,815 4,717	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481 \$ 928,921 1,513,222 297,628
ounts vision for Loan Losses	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767 \$ 972,679 1,567,815 4,717 24,009	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481 \$ 928,921 1,513,222 297,628 (6,875)
ounts vision for Loan Losses	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767 \$ 972,679 1,567,815 4,717	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481 \$ 928,921 1,513,222 297,628
ounts vision for Loan Losses	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767 \$ 972,679 1,567,815 4,717 24,009 2,569,220	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481 \$ 928,921 1,513,222 297,628 (6,875) 2,732,896
ounts vision for Loan Losses ent Securities Benefits	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767 \$ 972,679 1,567,815 4,717 24,009 2,569,220 \$ 4,420,974	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481 \$ 928,921 1,513,222 297,628 (6,875) 2,732,896 \$ 4,356,242
ounts vision for Loan Losses ent Securities Benefits	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767 \$ 972,679 1,567,815 4,717 24,009 2,569,220 \$ 4,420,974 1,967,351	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481 \$ 928,921 1,513,222 297,628 (6,875) 2,732,896 \$ 4,356,242 1,907,414
ounts vision for Loan Losses ent Securities Benefits	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767 \$ 972,679 1,567,815 4,717 24,009 2,569,220 \$ 4,420,974 1,967,351 2,813,139	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481 \$ 928,921 1,513,222 297,628 (6,875) 2,732,896 \$ 4,356,242 1,907,414 2,619,096
ounts vision for Loan Losses	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767 \$ 972,679 1,567,815 4,717 24,009 2,569,220 \$ 4,420,974 1,967,351 2,813,139 9,201,464	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481 \$ 928,921 1,513,222 297,628 (6,875) 2,732,896 \$ 4,356,242 1,907,414 2,619,096 8,882,752
ounts rision for Loan Losses ent Securities Benefits	\$ 9,344,866 1,198,523 10,543,389 \$ 1,843,774 182,993 2,026,767 8,516,622 \$ 855 8,515,767 \$ 972,679 1,567,815 4,717 24,009 2,569,220 \$ 4,420,974 1,967,351 2,813,139	\$ 8,854,501 1,039,245 9,893,746 \$ 1,237,310 125,000 1,362,310 8,531,436 \$ 1,136,955 7,394,481 \$ 928,921 1,513,222 297,628 (6,875) 2,732,896 \$ 4,356,242 1,907,414 2,619,096