



CFCU RANKED SECOND IN CALLAHAN'S RETURN-OF-THE-MEMBER SCORE!

In Northeast Ohio which includes Cuyahoga, Geauga, Lake, Lorain, Medina, Portage & Stark counties









Number of members as of December 31, 2021

\$21,402 in charitable donations to

organizations in 2021



IN 2021,
CFCU'S ASSETS
GREW TO

\$479M
by year-end

ABOUT **1**% LOAN GROWTH IN 2021

2021 ANNUAL REPORT





AGENDA

- 1 Call the Meeting to Order
- 2 Secretary Ascertains a Quorum is Present
- 3 Chairman Entertains a Motion to:
 - Change the Order of Business
 - Dispense with the reading of the Annual Meeting minutes from the prior year
 - Approve the prior year's Annual Meeting minutes
- 4 Chairman's Introductions
- 5 President/CEO's Introductions
- 6 Supervisory Committee's Report
- 7 Chairman's Report
- 8 Treasurer's Report
- 9 Open Forum Questions
- 10 Closing Remarks
- 11 Motion to Adjourn

















Century Federal Credit Union successfully navigated through 2021 despite the continued challenges of the Covid-19 pandemic. The economic uncertainty experienced by our members in 2020 continued well into 2021 and it was clear our members continued to save throughout the year. Travel and leisure plans were postponed and the federal government provided stimulus monies fueled by higher unemployment rates.

Member deposits increased \$14.7m, an increase of 3.6% from prior year which increased total assets to \$479m by yearend 2021, an increase of \$19.8m or 4.3%. Members wanted to keep their deposits more easily accessible in 2021 and there was

Our credit union continues to be 'well-capitalized' as measured by NCUA with a net worth ratio at year-end of 8.6%.

a noticeable transition from term deposits to non-maturity deposits throughout the year. Undivided earnings, or net worth, increased \$1.6m or 4% for 2021. Our credit union continues to be 'well-capitalized' as measured by NCUA with a net worth ratio at year-end of 8.6%. Total dividends paid to the membership amounted to \$1m, a .25% return on total deposits.

For 2021, mortgage rates remained at historical lows and resulted in record mortgage pay-offs or what many are calling the 'Mortgage Refinance Boom'. CFCU processed a total of \$144m in new loans throughout the year. With \$59m of prepayments and \$82m of contractual loan pay-offs, this netted an increase in loans by \$2.8m year-over-year or a less than 1% growth. Under normal circumstances, you would have seen more growth in this portfolio. This is particularly remarkable given the limited inventories of new autos and the shortage of electronic semiconductor chips needed to make vehicles. The demand for homes remained steady; however, lack of inventory and historic-low interest rates encouraged members to expedite existing mortgage payoffs. Charge-offs for 2021 amounted to \$513k or 0.17% of total loans and recoveries totaled \$186k, resulting in net charge-offs of \$328k or 0.11% of total loans, a favorable decline of \$336k from prior year.

CFCU recorded net interest income of \$10.8m and \$2.8m of fee and non-interest income for the year. Operating expenses totaled \$11.8m, a favorable decline of \$303k from prior year, resulting in total net income of \$1.6m for the year, a favorable increase of \$483k or 42.6% increase over last year.

The 2021 year-end audit was performed by an independent auditing firm. Results of the audit indicate the financial statements present fairly the results of operations and financial position for the period, and no material weaknesses in internal control were reported. The comprehensive independent auditors report is available for members to review upon request at 216-535-3137.

As the upcoming year continues to with new variants of the pandemic, CFCU will continue to evolve and find more innovative ways to provide exceptional service to our membership. I personally thank the entire membership for their continued support and thank all employees and management for their dedication and leadership. I believe the best is ahead of us and I am looking forward to the year ahead!

Respectfully Submitted, Kristina A. Beletic, CPA Treasurer 2021

ASSETS	2021	2020
Cash and Cash Equivalents	\$36,685,847	\$37,645,045
Deposits in Other Financial Institutions	5,495,000	15,236,000
Securities - Available-for-sale	126,370,531	92,980,920
Securities - Equities	-	5,572,605
Other Investments	1,462,018	1,458,024
Loans, Net	295,944,123	293,113,531
Accrued Interest Receivable	933,674	915,777
Premises and Equipment, Net	5,464,182	5,758,791
National Credit Union Share Insurance Fund (NCUSIF) Depo	sit 3,963,241	3,753,465
Other assets	2,672,346	2,785,867
Total Assets	\$478,990,962	\$459,220,025
LIABILITIES		
Members' Share and Savings Accounts	\$418,512,437	\$403,784,729
Borrowed Funds	7,044,482	12,831,072
Accrued Expenses and Other Liabilities	12,746,865	2,504,806
	\$438,303,784	\$419,120,607
MEMBERS' EQUITY		
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Regular Reserves	\$3,597,645	\$3,597,645
Undivided Earnings	37,542,991 201.651	35,924,496
Acquired Equity Accumulated Other Comprehensive Income Gain/(Loss)	(655,108)	201,651 375,626
Total Member's Equity	40,687,179	40,099,418
	\$478,990,962	\$459,220,025
Total Engineers at Ferribers Equity	¥ 17 0,550,50 <u>1</u>	+ 100,220,020
INTEREST INCOME	2021	2020
Loans	\$10,857,331	\$11,541,025
Securities, Interest Bearing Deposits and Cash Equivalents		1,395,118
Total Interest Income	\$11,949,472	\$12,936,142
INTEREST EXPENSE		
Members' Share and Savings Accounts	\$1,028,476	\$1,976,177
Borrowed Funds	121,291	133,216
Total Interest Expense	1,149,767	2,109,393
Net Interest Income	\$10,799,705	\$10,826,749
PROVISION FOR LOAN LOSSES	\$129,878	\$634,994
Net Interest Income After Provision for Loan Losses	10,669,827	10,191,755
NON-INTEREST INCOME		
Service Charges and Fees	\$1,328,901	\$1,314,329
Other Non-Interest Income	1,394,452	1,468,756
Net Gain/Loss on Sale of Investment Securities	31,339	7,442
Unrealized Gain on Equity Securities	-	261,787
Total Non-Interest Income	\$2,754,692	\$3,052,314
NON-INTEREST EXPENSE		
Employee Compensation and Benefits	\$6,257,796	\$6,264,321
Office Occupancy and Operations	2,024,483	2,513,231
Other Operating Expenses	3,523,741	3,331,453
Total Non-Interest Expense	\$ 11,806,020	\$12,109,005
NET INCOME	\$1,618,499	\$1,135,064

Welcome to the Century Federal Credit Union Annual Meeting!

During the planning process for the annual meeting the number of new COVID-19 cases in Ohio was at or near record levels. The local health care systems were being stressed by both the high patient load and the large number of health care professionals who couldn't work because they had tested positive for COVID. Given this, we felt it only prudent to hold the Century Federal Credit Union annual meeting virtually again this year. Also we've had to re-institute stringent pandemic protocols in the branches and offices (mandatory masking, frequent cleaning, and social distancing). We all hope this will be the last time this happens but, given the unpredictable nature of this virus, one never knows.

Financially, as the Treasurer details in her report, the credit union has had another successful year with deposits, loans, and capital all growing at a steady and sustainable pace.

The NASA branch has been moved to its new location in the recently completed Research Support Building on the Glenn Research Center campus. The plan is to have it open for business as soon as NASA allows 50 percent or more of the civil servant and contractor workforce on-site (perhaps by the time you're reading this).

As I alluded to in last year's Chairman's statement, the planning for the core conversion has continued apace (the 'core' is the software that facilitates and records each transaction and includes the many other functions that make everyday operations possible). We have selected the vendor for our new core after much due diligence by the CFCU staff. They are to be commended for their efforts. This new software system will provide for many cost savings and operational efficiencies behind the scenes. Preparations for the conversion process will begin this year and will be completed in 2023. Our goal is to make this entire

process completely transparent to the membership (initially there will be little or no change to CFCU website, on-line banking, and mobile apps) but there will likely be some minor hiccups. We will keep you informed of major events in this process as they occur.

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In closing, I'd like to thank the membership for their patience during these 'interesting' times. With any luck we will get back to something approaching normal in the not too distant future.

Pete Bonacuse

SENIOR LEADERSHIP TEAM

CEO & President Sharon Churchill Senior Vice President, CFO Emily Bopp

BOARD OF DIRECTORS

Chairperson Vice Chairperson Secretary Treasurer Directors Pete Bonacuse William T. Ahonen Diane Bridges Kristina Beletic Tim Edmunds Richard French Louis J. Ghosn Roseann K. Lorenz Eric J. Moore Pat Kamholz

Recording Secretary

SUPERVISORY COMMITTEE

Chairperson Secretary Committee Members Stephanie Miller Pete Romano Angel Arroyo Jimmy Davis David R. Hull Beverly McMahon

Senior Internal Auditor

Constance Bacha

MANAGEMENT TEAM VP/CHRO Penny Caver

VP/CIO VP/CRO VP of Member Services

VP/CLO

Senior Mgr., Branch Operations Johnathan Davis Branch Managers Andrea Boyce

Andrea Boyce Marta Muzyka John Salamalekis Gerard Sanders Peggy Shepard Harvey Smith

Frank Chahulski

Dennis Coy Santina Dawson

James Foster

Applications Support Mgr. BSA/AML Compliance Mgr. Collections Mgr. Lending Operations Mgr. Marketing Mgr. Member Service Center Mgr.

Operations Director Operations Mgr. Jeffrey Booher Mary Tartir Julie Dunn Gretchen Hansen Corrina Lewis Deedra

Miles-Yarbrough Brittany Becker Breck Turner

OUR TEAM

Laura Baldwin
Joseph Barrile
Kelly Belfi
Charlai Blackman
Plummer Bryant
Theresa Burns
Melissa Butler-Boyd
Andrea Carter
Kathryn Corbin
Gwendolyn Dillingham
Ashley Dyke
Abizaac Flores

Donna Gillis
James Golba
Ashley Hall
Mercedes Hester
Parthenia Jackson
Cheryl Keyser
Rebecca Kiefer
Timothy Kiewel
Janet Kovalak
Laura Kozel
Sarah Kuzma
Rhonda Lezark
Linda Martin

Debra Mcbryer Meghan McCarthy Robert Mcquay Shari Moilov Deanna Moran Terese Morgan Myesha Ollie Jeanette Ozimek Patricia Pasquarelli Virginia Pastor Shakita Pearsall Donald Pedley Lataosha Prince Robert Reid Holly Richardson Kaitlyn Schorr Krystal Scott Zsuzsanna Sliman Laura Sweeney Susan Tancak Shermaine Thomas Patricia Turner-Bennett Shar'Ron Wiggins Janeka Willis

DOWNTOWN

AJC Federal Building 1240 E. 9th St., #719 Cleveland, OH 44199 M-F: 8:00 AM - 3:30 PM 216-535-3290

INDEPENDENCE

4600 Rockside Road Independence, OH 44131 M-TH: 8:30 AM - 4:00 PM F: 8:30 - 6:00 PM Sat: 8:30 AM - 2:00 PM 216-535-3410

NASA (Employee Access Only) 21000 Brookpark Road

21000 Brookpark Road RSB 164 - Rm. 115 Cleveland, OH 44135 216-535-3400

NORTH OLMSTED

28251 Lorain Road N. Olmsted, OH 44070 M-Th: 8:30 AM - 4:00 PM F: 8:30 AM - 6:00 PM Sat: 8:30 AM - 2:00 PM 216-535-3100

RICHMOND HEIGHTS

754 Richmond Rd. Richmond Heights, OH 44143 M - Th: 8:30 AM - 4:00 PM F: 8:30 AM - 6:00 PM Sat: 8:30 AM - 2:00 PM 216-535-3800

RTA HAYDEN

(Employee Access Only) 1661 Hayden Avenue East Cleveland, OH 44112 M, W, F: 9:30 AM - 4:00 PM 216-535-3280

SHERWIN-WILLIAMS 101 W. Prospect Avenue,

Lobby Cleveland, OH 44115 M-F: 8:30 AM - 4:00 PM 216-535-3700

STRONGSVILLE

14244 Pearl Road Strongsville, OH 44136 M-TH: 8:30 AM - 4:00 PM F: 8:30 AM - 6:00 PM Sat: 8:30 AM - 2:00 PM 216-535-3260

WADE PARK VAMC

10701 East Blvd., 1-E210 Cleveland, OH 44106 M-F: 8:00 AM - 3:30 PM 216-535-3600



BRANCH LOCATIONS











