Century Federal

Contact by CFCU to your Cell Phone Number or Email Address; SMS Text Banking Terms and Conditions

Email and Cell Phone
You must provide us a phone number and an email address to discuss your accounts with us. If you provide a cell phone number, Century Federal has your permission to contact you at that number about all of your CFCU accounts, including account servicing and collections purposes. We may contact you for non-marketing purposes in any way, including automated calls, texts, and/or prerecorded or artificial messages. You agree to promptly contact the credit union should any of your contact information change. In providing us with an email address, you grant CFCU the permission to send you email messages using an automatic email system for commercial and transactional purposes. CFCU may request additional information from you in relation to your Online Banking activities, including but not limited to electronic banking credentials, we may utilize alternative risk controls, or may contact authorities should suspicious activity or member-security related events occur.

SMS Text Banking
CFCU Text Banking allows CFCU members to Opt-In to receive two-factor authentication codes as well as receive account information for their CFU accounts.

Supported Wireless Carriers include AT&T, Boost Mobile, MetroPCS, Sprint PCS, T-Mobile, U.S. Cellular, Verizon Wireless, Virgin Mobile and select regional carriers within AcG, Interop Technologies, and ClearSky Technologies, but is not compatible with all handsets. Wireless carriers and service providers are not liable for delayed or undelivered messages.

Cost
There are no charges for using CFCU Text Banking. Message and data rates may apply.

Message Frequency
Subscribers to CFCU Text Banking will receive one message per query.

Support, Help and Opt-out
If you have questions about CFCU Text Banking and receipt of multi-factor authentication codes, you may send a text message with the word "HELP" to 86434, or you may email us at MSupportCenter@cenfedcu.org.

To Opt-out/Stop receiving CFCU Text Banking, send a text message with the word "STOP" to 86434, or you may may email us at MSupportCenter@cenfedcu.org.

Privacy
Please review CFCU's Privacy Policy for more details concerning the credit union's data privacy.

Please send any questions you may have to CFCU at MSupportCenter@cenfedcu.org.