

Security Alerts

We want you to feel confident while using Online Banking. To help you feel safe and in control, Security Alerts are implemented in your accounts to notify you immediately when specified scenarios occur.

Security Alerts (19) Edit Delivery Preferences	
Description	Enabled
Alert me when an external transfer is authorized	<input checked="" type="checkbox"/>
Alert me when a computer/browser is successfully registered	<input type="checkbox"/>
Alert me when my password is changed	<input type="checkbox"/>
Alert me when secure access code contact information is changed	<input type="checkbox"/>
Alert me when my login ID is changed	<input type="checkbox"/>
Alert me when the process to add an external account is started	<input checked="" type="checkbox"/>
Alert me when forgot password is attempted for my login ID	<input type="checkbox"/>
Alert me when an invalid password for my login ID is submitted	<input checked="" type="checkbox"/>
Alert me when the forgot password process is attempted unsuccessfully	<input type="checkbox"/>
Alert me when an invalid secure access code is submitted	<input type="checkbox"/>
Alert me when my login ID is disabled	<input checked="" type="checkbox"/>

In the **Settings** tab, click **Alerts**.

1. Click **Security Alerts**.
2. You can turn an alert on or off by toggling the **Enabled** switch.
3. If an alert is grayed-out, you cannot edit or disable it.

Edit Delivery Preferences

When a trigger occurs, Security Alerts are always sent to you through Secure Messages. You can add additional delivery methods to notify you about your accounts wherever you are.

Delivery Preferences

Email Address
[Redacted]

Phone Number
Country: United States

Area Code: [] Phone Number: []

SMS Text Number
Message and data rates may apply. Expect 1 message/transaction.
Country: United States

Area Code: [] Phone Number: []

Cancel Save

In the **Settings** tab, click **Alerts**.

1. Click **Security Alerts**.
2. Click “Edit Delivery Preferences” at the top. These changes will apply to all Security Alerts.
3. Enter the information for your preferred delivery method.
4. Click **Save** when you are finished making changes.